

FUNCTIONALITY UPDATE



NEW ENHANCEMENT FOR SENDING SIGNATURE PIN VIA WHATSAPP

When one door closes another one opens!

We have identified that the use of SMS in some countries has a very low delivery rate, so we have expanded the possible channels for sending PINs.

We offer you the possibility to send the PIN code via WhatsApp for signature by the signatory or for delegated signature.

With this new function we want to make the process easier for you and the signatory and thus improve the rate of signed contracts.

Stay a little longer and we will explain how to do it.

WHAT CHANGES?

You now have the option of being able to set up a signature process by sending the PIN via WhatsApp.

WHAT DOES IT IMPACT ME?

Not at all. It is an incremental function.

HOW TO USE IT?

From your Evicertia site

When you issue a new EviSign by entering the signatory's details and selecting the signature method **PIN security code communicated to mobile phone**, you will see a new option in the **Advanced** menu.

demo@evicertia.com

Demo

00000000g

Advanced data of the signatory

Signing method:
Security code PIN communicated to mobile phone ▼

Signer's mobile phone

Advanced Add to contacts

Enable sending of **PIN by WhatsApp**, in this new field you can choose two options:

- **Enable sending by WhatsApp instead of SMS:** Gives the signatory the option of receiving the PIN by Whatsapp or SMS.
- **Enable WhatsApp only for re-sending attempts:** Allows you to resend the PIN by Whatsapp or SMS. (Useful when the first attempt by SMS has failed).

In the following example we are going to send the PIN via WhatsApp.

demo@evicertia.com

Demo

00000000g

Advanced data of the signatory

Signing method:
Security code PIN communicated to mobile phone ▼

Signer's mobile phone

Enable PIN sending by voice call

Specify signature position within document

Enable PIN sending by WhatsApp:
Enable sending by WhatsApp instead of SMS ▼

Requires captcha

Sign the acknowledgement of receipt first

Once the data is complete, we will send it to you.

From Webservice

You must use the "WhatsappPinPolicy" field as shown in the following examples.

The values this field can take are:

"WhatsappPinPolicy":

- **Disabled:** Deactivate the function.
- **Fallback:** It allows you to resend the PIN always by Whatsapp.
- **Optional:** Gives the option of receiving the PIN by WhatsApp or SMS.

In the first example we explain how it would be for direct signature by the signatory:

```
{
  "subject": "EviSign Basic",
  "issuer": "PIN via Whatsapp",
  "signingParties": [
    {
      "name": "Lara lor Van",
      "legalName": "123456789A",
      "address": "+34678061489",
      "signingMethod": "WebClick",
      "DelegatedSignature": {
        "AllowVoicePinFallback": "true",
        "WhatsappPinPolicy": "fallback",
      },
      "DisableSignRequest": true
    },
  ],
  "document": ""
}
```

In the second, we explain how it would be by delegated signature:

```
{
  "subject": "EviSign Basic",
  "issuer": "Demo evisign basic delegated signature",
  "signingParties": [
    {
      "name": "Lara lor Van",
      "legalName": "123456789A",
      "address": "+34678061489",
      "signingMethod": "WebClick",
      "DelegatedSignature": {
        "AllowVoicePinFallback": "true",
      },
    },
  ],
  "document": ""
}
```

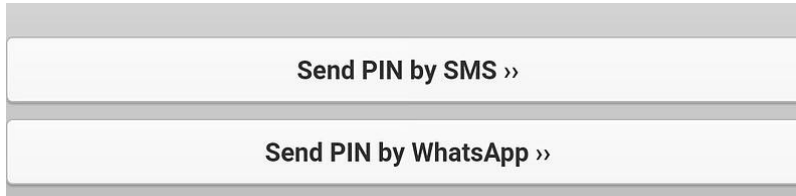
```

    "WhatsappPinPolicy": "fallback",
  },
  "DisableSignRequest":true
},
"document":""}

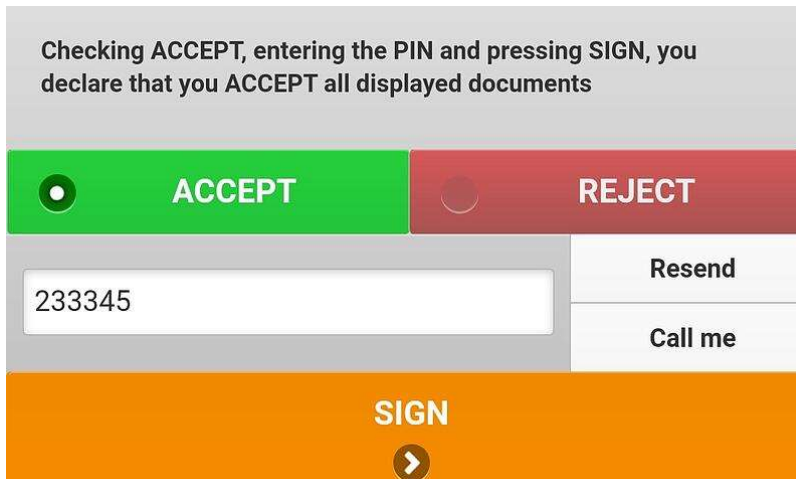
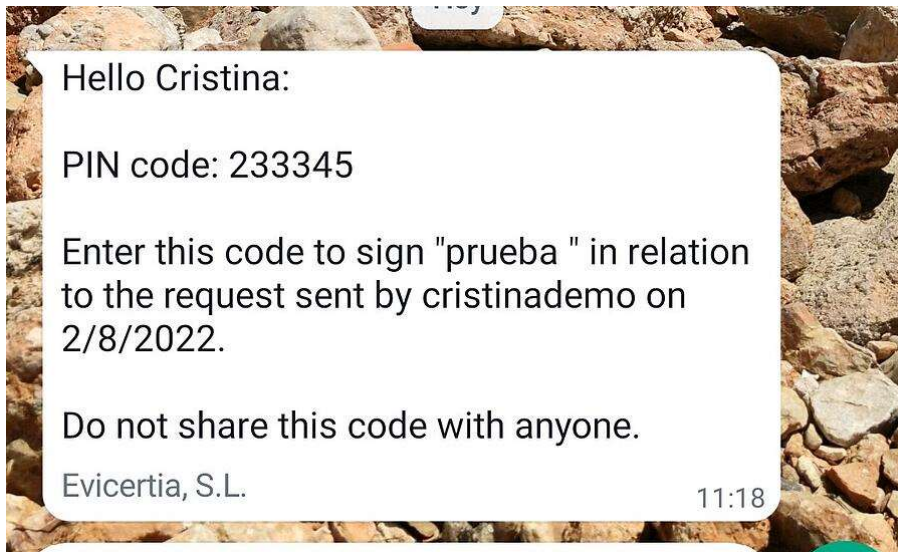
```

HOW WILL THE SIGNATORY SEE IT VIA WHATSAPP?

After having received the signature request, you will be given two options to receive the PIN: by WhatsApp or by SMS.



In this example we have selected **Send PIN via WhatsApp**:



CAN I USE THIS NEW FUNCTION WITH THE DELEGATED SIGNATURE?

Yes, once you have sent the document to sign, from the same site you can request the delegated signature, which consists of the signatory receiving a PIN by SMS or WhatsApp, which must be provided to the person who wants to delegate the signature.

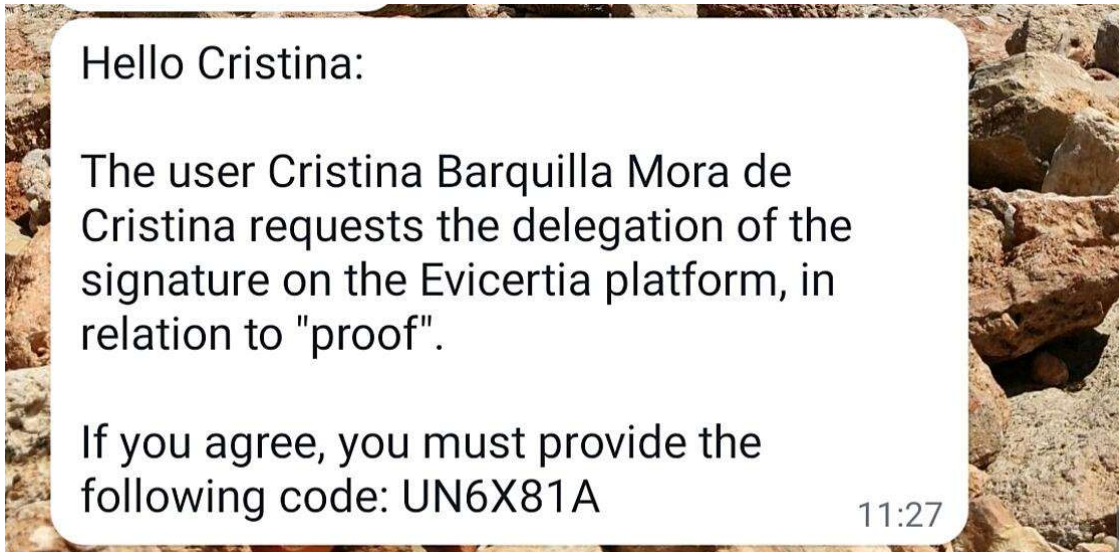
The delegated signature option will appear at the bottom of the details of the EviSign generated.

- Unsigned ➔ Delegated signature

When you click on **Delegated Signature**, two options will appear, SMS or WhatsApp, which are the channels through which you can send the PIN. In this example we will choose WhatsApp:



The signatory will receive the PIN via WhatsApp.



This will provide the PIN received to the person who has delegated the signature.



Once the PIN has been entered, the person to whom the signature has been delegated will have access to the document to continue the process.

DOES IT HAVE AN ADDITIONAL COST?

Yes, you should contact your sales representative.

HOW DO I KNOW IF I HAVE THIS FUNCTION?

To activate this new function, you will have to contact your sales representative and together with support they will activate this function on your site.

HOW CAN I CONFIGURE THESE FUNCTIONS BY DEFAULT?

You must go to the configuration of your site.



Click on **Change my organisation settings**, this will take us to the options menu of our site. Go to the **Evisign** tab and in the **Signing process** section you will find the options for the new function.

Signing process

Signing method

✖ By default

Security mechanism to be used by default for signing and authentication

Enable PIN sending by voice call ✖ By default

Indicates if the possibility of sending PIN by voice call is activated

Enable PIN sending by WhatsApp

✖ By default

Indicates the default value for the PIN sending policy by WhatsApp

Enable delegated signature ✖ By default

Indicates if delegated signature is activated

Enable PIN sending by WhatsApp

✖ By default

Indicates the default value for the PIN sending policy by WhatsApp

DATE OF AVAILABILITY

This functionality is now available.

For more information, please contact your Evicertia sales representative or [support](#) .

Kind regards,

Business Development

www.evicertia.com | desarrollo.negocio@evicertia.com

Juan Álvarez de Mendizábal 3 - 28008 Madrid



Evicertia se integra con Namirial.
Mejora su **portfolio de soluciones** y amplía su **capacidad de comercialización a toda Europa.**

Evicertia, ., ., .

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