

FUNCTIONALITY UPDATE



NEW IMPROVEMENT IN EVISIGN, EVIMAIL AND EVINOTICE; SELECTION OF REASON FOR REJECTION AND ACCEPTANCE IN A DROP-DOWN.

Would you like to know the reason for acceptance or rejection of a contract, report, notification... in a more precise way? Normally the documents and electronic notifications that we send have the option to "accept or reject", and the possibility of incorporating comments. The content of the comments is a free text that makes the systematic analysis of the responses difficult.

Now EviMail and EviNotice allow know the reason for acceptance or rejection of documents and notifications through drop-down lists that the issuer can customize. In EviSign, it is allowed only for rejection reasons.

If the issuer selects this option as mandatory, the recipient must indicate a reason for acceptance or rejection to continue with the process, either by free text or by selecting one of the reasons from the drop-down list configured in the issue.

The objective of this improvement is to allow the sender to decide if the recipient is going to expose their reasons **freely** (in a text box), or from a **drop-down list** where the sender can configure each of the reasons, including checking the option as **mandatory**.

Here are more details of the new functionality:

WHAT CHANGE?

At recipient level:

Now in EviSign(*), EviMail and EviNotice the recipients will have the option or must (if it is mandatory) select from a drop-down list the reason that is assimilated to why they accept or reject the document or notification, or write the reason in the free text box.

(*) in EviSign only the reasons for rejection.

At issuer level:

Customize the different drop-down options and mark the selection of one of them as mandatory, or write something in the free text box.

WHAT IMPACTS ME?

Not at all. It is an incremental function.

IS THERE A LIMIT OF OPTIONS IN THE DROPDOWN?

Yes, there is a limit of 20 reasons for acceptance, 20 reasons for rejection, and 150 characters for each of the reasons.

DOES IT CARRY AN ADDITIONAL COST?

No, there isn't additional cost.

HOW CAN I USE THIS FEATURE FROM MY WEBSITE?

EviMail as an example;

First fill in the recipient's information and click on "**Customize options**".

In the options, go to the "**Agreement**" section and detail the possibilities of agreement that you want to offer the recipient. You can force the recipient to indicate: reason for acceptance, rejection or both. When detailing the possibilities of acceptance or rejection, it is very important to leave a line break between each of the options (See example in the image).

EviMail - Certified e-mail

Recipients

[+ Select](#)

Carbon copy (CC)

[+ Select](#)[✎ Edit the issuer's data](#)[✎ Customize options](#)[📎 Attach files](#)

Agreement

Possibilities of agreement:

 Allow comments Reason for acceptance required Reason for rejection required

Reasons for acceptance:

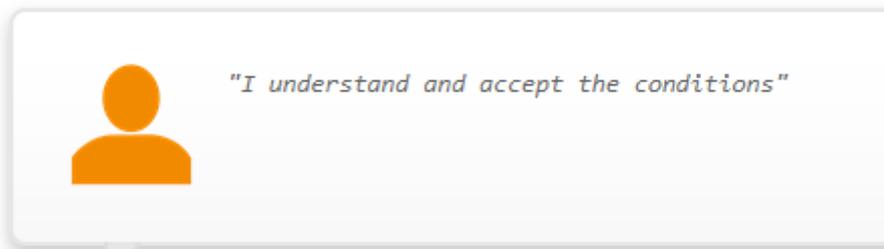
Reasons for rejection:

HOW TO SEE THE REASON THAT THE RECIPIENT HAS SELECTED?

Go to your website and in the **"Evidence"** / **"My EviMails"** section you can see the details of the communications issued.

From the details of your EviMail you will check if the document has been accepted or rejected and the option that the recipient has selected, in this case they have selected "I understand and accept the conditions".

✓ The message was accepted on 23/09/2022 at 13:10



HOW CAN I USE THIS FUNCTION USING WEBSERVICES?

Here we explain how:

EviSignSubmit

In this use case that we give as an example, a series of rejection options will be configured and it will also be mandatory to select one of the options.

To use the **RejectReasons** functionality (list of rejection reasons), you must activate the parameters **"CommitmentOptions"** and **"CommitmentCommentsAllowed"**.

And to use **RequireRejectReason** (mandatory to select a reason) you have to activate the parameter **"CommitmentOptions"**.

```
{
  "subject": "EviSign Basic a signer",
  "issuer": "Demo evisign basic",
  "signingParties": [
    {
      "name": "Lara Lor Van",
      "legalName": "123456789A",
      "address": "+346543****",
      "finalNotificationAddress": "Signer1@mailtest.com",
      "phoneNumber": "+46543****",
      "signingMethod": "MobilePIN",
      "signingOrder": "1"
    }
  ],
  "options": {
    "TimeToLive": "1440",
```

```

"RejectReasons" : ["I don't understand the document", "It isn't the agreed contract", "The data is wrong", "I am not satisfied with the conditions"]
},
"CommitmentOptions":"AcceptOrReject",
"CommitmentCommentsAllowed" : "True",
"RequireRejectReason" : "True"
},
"document": "documentPDFBase64"
}

```

EviMailSubmit (For EviMail and EviNotice)

In this use case that we give as an example, a series of rejection and acceptance options will be configured, in addition it will be mandatory to select one of the configured reasons.

To use this **RejectReasons** (list of rejection reasons) and **AcceptReasons** (list of acceptance reasons) functionality, you must activate the parameters **"CommitmentOptions"** and **"CommitmentCommentsAllowed"**.

And to use **RequireRejectReason** (mandatory to select a rejection reason) and **RequireAcceptReason** (mandatory to select an acceptance reason) you have to activate the parameter **"CommitmentOptions"**.

```

{
  "LookupKey": "7b5a6a7087ea9348119a24224a81d120",
  "Subject": "Subject test",
  "Body": "This is a test message",
  "Recipient": {
    "LegalName": "Lara lor Van",
    "EmailAddress": "Recipient"
  },
  "Options": {
    "CertificationLevel": "Advanced",
    "HideBanners": false,
    "RejectReasons" : ["I don't understand the document", "It isn't the agreed contract", "The data is wrong", "I am not satisfied with the conditions"]
  },
  "AcceptReasons" : ["I agree", "The data is correct", "I understand and accept the conditions", "I agree with all the content"]
},
"CommitmentOptions":"AcceptOrReject",
"CommitmentCommentsAllowed" : "True",
"RequireRejectReason" : "True",
"RequireAcceptReason" : "True"
}

```

EviMSSSubmit (For EviNotice)

In this use case that we give as an example, a series of rejection and acceptance options will be configured. It won't be mandatory to select one of the reasons.

To use this functionality for **RejectReasons** (list of rejection reasons) and **AcceptReasons** (list of acceptance reasons), you must activate the "CommitmentOptions" parameters,

"CommitmentCommentsAllowed" and **"DeliveryMode"**.

And to use **RequireRejectReason** and **RequireAcceptReason** you have to activate the parameter **"CommitmentOptions"**.

```
{
  "Text": "This is the message that can only be read if you identify yourself",
  "IssuerName": "EviDemo",
  "Subject": "This is the subject of an evinotic to SMS",
  "Recipient":
  {
    "LegalName": "Lara Lord Van",
    "PhoneNumber": "+34653434**"
  },
  "Options":{
    "CertificationLevel": "Advanced",
    "TimeToLive": 2,
    "RejectReasons": ["I don't understand the document", "It isn't the agreed contract", "The data is wrong", "The data is wrong"],
  },
  "AcceptReasons": ["I agree", "The data is correct", "I understand and accept the conditions", "I agree with all the content"],
  },
  "CommitmentOptions": "AcceptOrReject",
  "CommitmentCommentsAllowed": "True",
  "DeliveryMode": "Notify"
}
}
```

AVAILABILITY DATE

This functionality is already available.

For more information, you can contact with your sales representative or in soporte@evicertia.com.

Best regards.

Business Development

www.evicertia.com | desarrollo.negocio@evicertia.com

Juan Álvarez de Mendizábal 3 - 28008 Madrid



Evicertia se integra con Namirial.
Mejora su **portfolio de soluciones** y amplía su **capacidad de comercialización a toda Europa.**

Evicertia, ., ., .

[Darse de baja](#) [Gestionar preferencias](#)